

Tele : 28695 (Mil)/011-20892594  
Email : [dirvigilance@echhs.gov.in](mailto:dirvigilance@echhs.gov.in)

Central Organisation ECHS  
Adjutant General's Branch  
IHQ of MoD (Army)  
Thimayya Marg  
Near Gopinath Circle  
Delhi Cantt-110010

B/49492/AG/ECHS/Vig

02 May 22

Dte of Air Veterans, IHQ of MoD (Air Force)  
Subroto Park, New Delhi-110010

ECHS Office, IHQ of MoD (Navy)  
6<sup>th</sup> Floor Chanakya Bhawan, Chanakyapuri, New Delhi-110021

HQ Southern Comd (A/ECHS)

HQ Eastern Comd (A/ECHS)

HQ Western Comd (A/ECHS)

HQ Central Comd (A/ECHS)

HQ Northern Comd (A/ECHS)

HQ South Western Comd (A/ECHS)

HQ Andaman and Nicobar Comd (A/ECHS)

Dte Gen of Assam Rifles  
Unit Pay and Account Office  
Shillong-793011

HQ Coast Guards

All HQ Areas (A/ECHS)

All HQ Sub Areas (A/ECHS)

All ECHS Regional Centers

### PREVENTIVE VIGILANCE MEASURES AGAINST PROVIDER FRAUD IN ECHS

1. Ref :-

(a) Central Org ECHS letter No B/49717-C/AG/ECHS dt 04 Dec 19 (available on ECHS website [www.echhs.gov.in](http://www.echhs.gov.in)).

(b) Central Org ECHS letter No B/49711-NSC/AG/ECHS/Kiosk dt 17 Aug 21 (available on ECHS website [www.echhs.gov.in](http://www.echhs.gov.in)).

(c) Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 11 Oct 21 (available on ECHS website [www.echhs.gov.in](http://www.echhs.gov.in)).

2. Paragraph 6 (b) of ECHS Vigilance Guidelines promulgated vide letter under reference at Sub Para 1 (c) above, defines Provider Fraud in ECHS as 'Frauds conducted by any Private or Public Health Service Provider empanelled/utilised for providing services under ECHS'.



3. Fwg types of Provider Fraud Cases in ECHS have come to light from time to time :-

(a) Empanelled Medical Facilities illegally deposit ECHS Smart Card of beneficiaries, do not return these in time, illegally retain photocopy of ECHS Smart Card of beneficiaries and subsequently misuse these to initiate fraudulent hospital admissions and fraudulent billings.

(b) Empanelled Medical Facilities collect ECHS Smart Cards from ECHS beneficiaries for financial considerations and misuse it for fraudulent hospital admissions, fraudulent billings and counterfeiting medical case sheets.

(c) Empanelled Medical Facilities undertake hospital admission of routine cases by indicating them to be emergency admission cases.

(d) Empanelled Medical Facilities generate duplicate bills, inflated bills, get involved in repeated overbilling and fraudulent billing for treatment not provided for the purpose of claims.

(e) Empanelled Medical Facilities get involved in fake/fraudulent hospital admissions of ECHS beneficiaries.

(f) Empanelled Medical Facilities illegally charge ECHS beneficiaries.

(g) Lack of adequate medical/paramedic staff, negligence in treatment and violation of Memorandum of Agreement by Empanelled Medical Facilities.

(h) Medical Facilities submit fraudulent documents while applying for empanelment with ECHS.

4. Various vigilance measures have been instituted to prevent, detect, neutralise and undertake punitive actions pertaining to Provider Fraud in ECHS at various echelons of ECHS through ECHS Vigilance Cells, Nominated ECHS Vigilance Nodal Officers at various echelons of ECHS and through Stn ECHS Vigilance Teams (SEVTs) at all stations in the three services. These include the following: -

(a) Tele calling by Vigilance Call Centre at Vigilance Sec, Central Org ECHS to identify suspected emergency admission cases in ECHS Empanelled Medical Facilities.

(b) Checks on unethical practices and exploitation of ex-servicemen by ECHS Empanelled Medical Facilities.

(c) Spot Vigilance Checks by SEVTs to verify cases of alleged misuse, fraud, medical negligence, violations of Memorandum of Agreement, harassment and other undesirable activities by ECHS Empanelled Medical Facilities.

(d) Various Audits, to include medical audits, hospital audits and audits of beneficiaries hospitalised in ECHS Empanelled Medical Facilities by HQ at various echelons of ECHS.

(e) Para 1 (n) (iv) of Appx E to ECHS Vigilance Guidelines promulgated vide letter under ref at Sub Para 1 (c), contains instructions that 'on admission and discharge from ECHS Empanelled Medical Facilities, in bed photos of patient be taken with hospital staff (doctor or person responsible for ECHS patients) with geotagging and time stamp, which needs to be uploaded on the BPA website with the admission intimation and claim'.



5. Disciplinary actions against ECHS Empanelled Medical Facilities found to be involved in discrepancies, frauds and so on, are reqd to be undertaken as per instructions contained in Department of Ex-servicemen Welfare, Ministry of Defence ID number 25(02)2018/WE/D(Res) dated 10 Oct 19, disseminated vide letter under ref at Sub Para 1 (a) above.

6. All ECHS Regional Centres are reqd to info this HQ about all cases related to involvement of ECHS Empanelled Medical Facilities in discrepancies, fraud, misuse, violation of Memorandum of Agreement and so on and the facilities which have been given a 'Warning', placed under 'Stop Referral' and 'Disempanelled' from ECHS, as per the format att at Appx A by 31 May 22 and subsequently on occurrence. Hereafter, copy of Warnings given to the ECHS Empanelled Medical Facilities by ECHS Regional Centres and other auths will be endorsed to Vigilance Sec, C&L Sec and Med (Empanelment) Sec of this HQ. A consolidated list of ECHS Empanelled Medical Facilities having a vigilance input against them to incl 'Warning', 'Stop Referral', 'Disempanelment' is planned to be hosted on ECHS website on a monthly basis, so that such info is utilised by ECHS Vigilance Nodal Offrs at various echelons of ECHS and SEVTs at all stns to undertake preventive and detective vigilance actions against suspected cases of Provider Fraud.

7. HQ Comds and ECHS Regional Centres are requested to forward a monthly report on Provider Fraud as per format given at Appx B.

8. This letter be put up to MG I/C Adm at HQ Comds and respective Head of Adm/Logistics in Air Force and Navy.



(VN Shukla)  
Col  
Dir (Vigilance)  
For MD ECHS

Internal

Ops & Coord Sec

S&A Sec

P&FC Sec

C&L Sec

Med Sec

All cases related to involvement of ECHS Empanelled Medical Facilities in discrepancies, fraud, misuse, violation of Memorandum of Agreement and so on and the facilities which have been given a 'Warning', placed under 'Stop Referral' and 'Disempanelled' from ECHS, as per the format att at Appx A by 31 May 22 and subsequently on occurrence.







**PROVIDER FRAUD RELATED DATA BASE OF VIGILANCE SECTION, CENTRAL ORG ECHS IN R/O ECHS EMAPANELLED MEDICAL FACILITIES**

S No	Name and Address of ECHS Empanelled Med Facility	ECHS Regional Centre (RC)	Station	Command	Nature of Complaint/Input	Claim ID Related to Complaint	Concerned ECHS Beneficiary	Complaint/Input By	Auth Letter	Follow up Action/Remark
1	GNRC Hosp, Guwahati	Guwahati	Guwahati	Eastern Comd	Illegally charging ECHS Beneficiary	16634721	Purnima Rani Nath w/o Ex Sub Subhash Nath	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 19 Jan 21	Warning issued by RC Guwahati vide letter No 179094/Complaint/HS dt 25 Jan 21
						16679221	Ex Hav Dimbeswar Nath	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 19 Jan 21	Warning issued by RC Guwahati vide letter No 179094/Complaint/HS dt 25 Jan 21
2	Shri Radha Krishna Hosp & Research Institute, Nagpur	Nagpur	Nagpur	Dte of Air Veterans, IHQ of MoD (Air Force)	Illegally charging ECHS Beneficiary	16677921	Ex Hav Dhruba Kumar Sikdar	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 20 Jan 21	Show Cause notice issued vide RC Nagpur letter No RC (Nag)/3150/10/Med dt 25 Jan 21
3	Wockhardt Hosp Ltd, Thane	Mumbai	Thane	PD ECHS , IHQ of MoD (Navy)	Illegally charging ECHS Beneficiary	16694881	Savitri Devi w/o Lt Cdr KL Sharma (Retd)	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 20 Jan 21	RC Mumbai vide letter No 103/2/1 dt 02 Mar 21 has asked beneficiary to submit detls of illegal money charged by hosp
4	Krishna Institute of Medical Science Ltd, Secunderabad	Hyderabad	Secunderabad	Southern Comd	Illegally charging ECHS Beneficiary	16679574	Ex Nk S Manohar Rao	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 20 Jan 21	No action taken by RC Hyderabad so far
5	Sunrise Hosp, Gurgaon	RC-1, Delhi	Delhi	Western Comd	Fraudulent hospital admission	15598209	Saroj Devi	RC-1, Delhi	RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 10 May 21 for further action on this est fraudulence case.
						15615096	Ganga Devi	RC-1, Delhi	RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 10 May 21 for further action on this est fraudulence case.
						16532382	Ganga Devi	RC-1, Delhi	RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 10 May 21 for further action on this est fraudulence case.
						16011050	Santosh Yadav w/o Ex CPO Ishwar Singh Yadav	RC-1, Delhi	RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	RC-1, Delhi Cantt instructed to process the case for discp action against the hosp vide Central Org ECHS letter No B/49717-C/AG/ECHS dt 23 Mar 21. Stop Referral issued against hosp for three months on 26 Oct 21.
6	Medeor Hosp Limited, New Delhi	RC-1, Delhi	Delhi	Western Comd	Fraudulent OPD treatment	559737	Santosh Yadav	RC-1, Delhi	RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 16 Apr 21 for further action on this est fraudulence case.
						443565			RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 16 Apr 21 for further action on this est fraudulence case.
						315481			RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 16 Apr 21 for further action on this est fraudulence case.
						279638			503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 16 Apr 21 for further action on this est fraudulence case.
						213137			RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 16 Apr 21 for further action on this est fraudulence case.
						150662			RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 16 Apr 21 for further action on this est fraudulence case.
						151490			RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 16 Apr 21 for further action on this est fraudulence case.
7	Dr Lal Pathlabs Pvt Ltd, New Delhi	RC-1, Delhi	Delhi	Western Comd	Fraudulent inv	2431031	Santosh Yadav	RC-1, Delhi	RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 16 Apr 21 for further action on this est fraudulence case.

S No	Name and Address of ECHS Empanelled Med Facility	ECHS Regional Centre (RC)	Station	Command	Nature of Complaint/Input	Claim ID Related to Complaint	Concerned ECHS Beneficiary	Complaint/Input By	Auth Letter	Follow up Action/Remark
						1595193			RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 16 Apr 21 for further action on this est fraudulence case.
8	Eye-q Vision Pvt Ltd, Gurgaon	RC-1, Delhi	Delhi	Western Comd	Fraudulent OPD treatment	16463788	Santosh Yadav	RC-1, Delhi	RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 16 Apr 21 for further action on this est fraudulence case.
						11569606			RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 16 Apr 21 for further action on this est fraudulence case.
						11574580			RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 16 Apr 21 for further action on this est fraudulence case.
9	Mamta Hosp, Gurgaon	RC-1, Delhi	Delhi	Western Comd	Fraudulent hospital admission	16385359	Saroj Sharma w/o EX MWO Prem Bihari Sharma	RC-1, Delhi	RC-1 Delhi letter No 503/40/CA dt 18 Feb 21	Instrs issued to C&L Sec on Minute Sheet dt 16 Apr 21 for further action on this est fraudulence case.
10	North Bengal Neuro Research Centre Pvt Ltd, Kolkata	Kolkata	Kolkata	Eastern Comd	Illegally charging ECHS Beneficiary	17012662	Ex Hav Phurba Tamang	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 25 Feb 21	No action taken by RC Kolkata so far.
11	Bhagwan Mahavir Medical Superspeciality Hosp, Ranchi	Ranchi	Ranchi	Central Comd	Illegally charging ECHS Beneficiary	17042069	Bigni Devi m/o Ex Petty Officer Nagendra Kumar	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 26 Feb 21	Hosp returned the amount to the beneficiary, as confirmed by RC Ranchi vide letter No 1199/Complaint/ECHS dt 16 Mar 21
12	Raj Hosp, Ranchi	Ranchi	Ranchi	Central Comd	Illegally charging ECHS Beneficiary	17031156	Sushila Balmuchu w/o Ex Sub Sushil Balmuchu	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 26 Feb 21	Justification sought by RC Ranchi from hosp vide letter No 1199/complaint/ECHS dt 16 Mar 21
13	Vasugan Medical Specialities Pvt Ltd, Visakhapatnam	Visakhapatnam	Visakhapatnam	PD ECHS, IHQ of MoD (Navy)	Illegally charging ECHS Beneficiary	17042854	Ex Sep Shayed Ahmed	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 26 Feb 21	Hosp returned the amount to the beneficiary, as confirmed by RC Visakhapatnam vide letter No ECHS/4307/Med dt 03 Mar 21
14	Velammal Medical College Hosp & Research Ishti, Madurai	Coimbatore	Madurai	Dte of Air Veterans IHQ of MoD (Air Force)	Illegally charging ECHS Beneficiary	17044708	Ponnuthai w/o Ex Nb Sub Rajasekaran	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 26 Feb 21	Hosp instructed to return the amount to the beneficiary, as confirmed by RC Coimbatore vide letter No ECHS/RC CBE/106/1/P1 dt 08 Mar 21
15	Tagore Hosp & Heart Care Centre Pvt Ltd, Jalandhar	Jalandhar	Jalandhar	Western Comd	Illegally charging ECHS Beneficiary	17066102	Ex Sep Lal Ji Ram	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 03 Mar 21	No action taken by RC Jalandhar so far
16	Healing Touch Super Speciality Hosp, Ambala	Ambala	Ambala	Western Comd	Illegally charging ECHS Beneficiary	17087981	Ex Hony Fig Offr Surjit Singh Johar	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 04 Mar 21	No action taken by RC Ambala so far
17	Krishna Hosp and Research Centre, Haldwani	Bareilly	Haldwani	Central Comd	Illegally charging ECHS Beneficiary	17098575	Deepa Palni w/o Ex Sub Jag Jeewan Singh Palni	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 08 Mar 21	Hosp directed to return amount to the beneficiary, as confirmed by RC Bareilly vide letter No 14040/Comp/Est dt 10 Sep 21
18	Brijlal Hosp & Research Centre Pvt Ltd, Haldwani	Bareilly	Haldwani	Central Comd	Illegally charging ECHS Beneficiary	17094296	Ex Hony Capt Ramesh Singh Rana	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 08 Mar 21	Hosp directed to return amount to the beneficiary, as confirmed by RC Bareilly vide letter No 14040/Comp/Est dt 10 Sep 21
19	Shri Mahant Indresh Hosp, Dehradun	Dehradun	Dehradun	Central Comd	Illegally charging ECHS Beneficiary	17145016	Ex Sub Chandan Singh Rajwar	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 10 Mar 21	Hosp has assured to return the money to beneficiary, as confirmed by RC Dehradun vide letter No 2322/Med/Grievances dt 28 Feb 22
20	Maccare Super Speciality Hosp (A Unit of Varad), Ahmednagar	Pune	Ahmednagar	Southern Comd	Illegally charging ECHS Beneficiary	17188215	Susila w/o Ex Nk Umap Baban Maruti	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 16 Mar 21	Hosp instructed to return the amount to the beneficiary, as confirmed by RC Pune vide letter No 1110/Complaint/Med/151 dt 03 Dec 21
21	Aditya Birla Health Services, Pune	Pune	Pune	Southern Comd	Illegally charging ECHS Beneficiary	17187986	Ex Petty Officer Sambhaji Nimbalkar	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 16 Mar 21	Hosp instructed to return the amount to the beneficiary, as confirmed by RC Pune vide letter No 1110/Complaint/Med/151 dt 03 Dec 21

S No	Name and Address of ECHS Empanelled Med Facility	ECHS Regional Centre (RC)	Station	Command	Nature of Complaint/Input	Claim ID Related to Complaint	Concerned ECHS Beneficiary	Complaint/Input By	Auth Letter	Follow up Action/Remark
22	Seva Super Speciality & Critical Care Centre, Dhule	Pune	Dhule	Southern Comd	Illegally charging ECHS Beneficiary	17192149	Jaishri w/o Ex Nk Patil Sarjearao Ramrao	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 16 Mar 21	No action taken by RC Pune so far
23	Amrita Institute of Medical Sciences and Research Centre, Kochi	Kochi	Kochi	PD ECHS , IHQ of MoD (Navy)	Illegally charging ECHS Beneficiary	17212349	Ex Nb Sub Pankajankshan Pillai G	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 17 Mar 21	No action taken by RC Kochi so far
						17212235	Umma Deviamma w/o Ex Hony Nb Sub Pankavakshan Pillai G	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 17 Mar 21	No action taken by RC Kochi so far
24	Vedanta Medical Research Foundation, Balco Medical, Raipur	Jabalpur	Raipur	Central Comd	Illegally charging ECHS Beneficiary	17220268	Ram Kumar Singh f/o Ex Hav Bijendra Kumar Singh	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 18 Mar 21	No action taken by RC Jabalpur so far
25	HCG NCHRI Cancer Centre, Nagpur	Nagpur	Nagpur	Dte of Air Veterans, IHQ of MoD (Air Force)	Illegally charging ECHS Beneficiary	17233972	Ex Nk Popatlal Chandu Patil	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 22 Mar 21	Warning issued by RC Nagpur vide letter No Poly/3072/1/ECHS/NGP dt 06 Apr 21
26	Mohandai Oswal Cancer Treatment & Research Foundation, Ludhiana	Chandimandir	Ludhiana	Western Comd	Illegally charging ECHS Beneficiary	17278299	Sukhwinder Kaur w/o Ex Nk Nirmal Singh	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 24 Mar 21	No action taken by RC Chandimandir so far
27	Shri Mahant Indiresch Hosp, Dehradun	Dehradun	Dehradun	Central Comd	Illegally charging ECHS Beneficiary	17387689	Ex Hony Nb Sub Dalbir Singh Rawat	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 07 Apr 21	Beneficiary instructed to deposit bill to hosp for reimbursement, as confirmed by RC Dehradun vide letter No 2314/Med/Emp dt 13 Apr 21
28	Asian Institute of Medical Science, Faridabad	RC-1, Delhi	Faridabad	Western Comd	Illegally charging ECHS Beneficiary	17422032	Ex Nb Sub Amar Singh	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 16 Apr 21	No action taken by RC-1, Delhi so far
29	Ayushman Hosp and Health Services, Delhi	RC-1, Delhi	Delhi	Western Comd	Illegally charging ECHS Beneficiary	17423732	Ex Sub Vedpal Singh	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 16 Apr 21	No action taken by RC-1, Delhi so far
30	Bhagat Chandra Hosp, Delhi	RC-1, Delhi	Delhi	Western Comd	Illegally charging ECHS Beneficiary	17423621	Ex MWO Khurshid Lazarus	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 16 Apr 21	No action taken by RC-1, Delhi so far
31	Patel Hosp Pvt Ltd, Jalandhar	Jalandhar	Jalandhar	Western Comd	Illegally charging ECHS Beneficiary	17445381	I	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 16 Apr 21	No action taken by RC Jalandhar so far
32	Metro Hosp & Heart Institute, Meerut	Bareilly	Meerut	Central Comd	Illegally charging ECHS Beneficiary	17472162	Omvati w/o Ex Hony Hav Bheem Singh Soam	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 16 Apr 21	Hosp returned the amount to the beneficiary , as confirmed by RC Bareilly vide letter No 14040/Comp/Est dt 05 Oct 21
33	Verma Hosp, Meerakot Chowk, Amritsar	Jalandhar	Amritsar	Western Comd	Unethical practice (collecting ECHS smart cards from ECHS Beneficiaries and misusing it for fraudulent hospital admission, fraudulent billing, counterfeiting medical case sheets	No of cases as per case file		Media reports, DoESW, MoD		Hospital disempanelled from ECHS with effect from 18 Jun 21 vide DoESW MoD letter number 18(34)/2020-D(WE/Res-I) dated 18 Jun 21
34	Neelkanth Hosp, Fategarh Churian Road, Amritsar	Jalandhar	Amritsar	Western Comd	Unethical practice (collecting ECHS smart cards from ECHS Beneficiaries and misusing it for fraudulent hospital admission, fraudulent billing, counterfeiting medical case sheets	No of cases as per case file		Media reports, DoESW, MoD		Hospital disempanelled from ECHS with effect from 18 Jun 21 vide DoESW MoD letter number 18(34)/2020-D(WE/Res-I) dated 18 Jun 21



S No	Name and Address of ECHS Empanelled Med Facility	ECHS Regional Centre (RC)	Station	Command	Nature of Complaint/Input	Claim ID Related to Complaint	Concerned ECHS Beneficiary	Complaint/Input By	Auth Letter	Follow up Action/Remark
35	Life Care Hosp, 3, Nirankari Colony, Fatehgarh Churian Road, Amritsar	Jalandhar	Amritsar	Western Comd	Unethical practice (collecting ECHS smart cards from ECHS Beneficiaries and misusing it for fraudulent hospital admission, fraudulent billing, counterfeiting medical case sheets	No of cases as per case file		Media reports, DoESW, MoD		Hospital disempanelled from ECHS with effect from 18 Jun 21 vide DoESW MoD letter number 18(34)/2020-D(WE/Res-I) dated 18 Jun 21
36	Gupta Multispecialty Hosp, Race Course, Amritsar	Jalandhar	Amritsar	Western Comd	Unethical practice (collecting ECHS smart cards from ECHS Beneficiaries and misusing it for fraudulent hospital admission, fraudulent billing, counterfeiting medical case sheets	No of cases as per case file		Media reports, DoESW, MoD		Hospital disempanelled from ECHS with effect from 18 Jun 21 vide DoESW MoD letter number 18(34)/2020-D(WE/Res-I) dated 18 Jun 21
37	Akashdeep Neuro Truma & Multi Super Specialty Hosp, Amritsar	Jalandhar	Amritsar	Western Comd	Unethical practice (collecting ECHS smart cards from ECHS Beneficiaries and misusing it for fraudulent hospital admission, fraudulent billing, counterfeiting medical case sheets	No of cases as per case file		Media reports, DoESW, MoD		Hospital disempanelled from ECHS with effect from 18 Jun 21 vide DoESW MoD letter number 18(34)/2020-D(WE/Res-I) dated 18 Jun 21
38	Madaan Hosp, Majitha Road, Amritsar	Jalandhar	Amritsar	Western Comd	Unethical practice (collecting ECHS smart cards from ECHS Beneficiaries and misusing it for fraudulent hospital admission, fraudulent billing, counterfeiting medical case sheets	No of cases as per case file		Media reports, DoESW, MoD		Hospital disempanelled from ECHS with effect from 18 Jun 21 vide DoESW MoD letter number 18(34)/2020-D(WE/Res-I) dated 18 Jun 21
39	Nijjar Scan and Diagnostic Centre, Court Road, Amritsar	Jalandhar	Amritsar	Western Comd	Unethical practice (collecting ECHS smart cards from ECHS Beneficiaries and misusing it for fraudulent hospital admission, fraudulent billing, counterfeiting medical case sheets	No of cases as per case file		Media reports, DoESW, MoD		Hospital disempanelled from ECHS with effect from 18 Jun 21 vide DoESW MoD letter number 18(34)/2020-D(WE/Res-I) dated 18 Jun 21
40	Apex Hosp, Varanasi	Allahabad	Varanasi	Central Comd	Repeated overbilling	17050347	Ram Avatar Singh f/o Ex Hav Mahindra Singh Yadav	RC Allahabad	RC Allahabad letter No 2801/Med/E-14 dt 26 Jun 21	Vigilance check recommended by Central Org ECHS through SEVT Varansai.
41	Jeevanjot Hosp, Amritsar	Jalandhar	Amritsar	Western Comd	Fraudulent hospital admission, fraudulent billing, lack of adequate medical/paramedic staff and violation of MoA		Pargat Singh Piar Kaur Kashmir Kaur Jasbir Kaur Dharam Singh Amrik Singh	Media reports, DoESW, MoD		Hospital disempanelled from ECHS with effect from 14 Jul 21 vide DoESW MoD letter number 18(07)/2020-D(WE/Res-I) dated 14 Jul 21
42	Jain Medical and Laser Eye Hosp, 166 Civil Line, Meerut	Bareilly	Meerut	Central Comd	Fraudulent hospital admission	18059504	Munesh w/o Ex Nk Sanjeev Kumar	RC Bareilly		Show Cause notice issued vide RC Bareilly letter No 13007/Med/Comp/ECHS dt 20 Jul 21
43	Pushpanjali Hosp & Research Centre, Pushpanjali Palace, Delhi Gate, Agra	Bareilly	Agra	Central Comd	Illegally charging ECHS Beneficiary		Late Ex Nk Badam Singh	RC Bareilly		Show Cause notice issued vide RC Bareilly letter No 13007/Med/Comp/ECHS dt 17 Aug 21. Subsequently, the hosp refunded Rs 67,640/- to the beneficiary.

S No	Name and Address of ECHS Empanelled Med Facility	ECHS Regional Centre (RC)	Station	Command	Nature of Complaint/Input	Claim ID Related to Complaint	Concerned ECHS Beneficiary	Complaint/Input By	Auth Letter	Follow up Action/Remark
44	Ranvir Hosp, Bhiwani	Hissar	Bhiwani	South Western Comd	Fraudulent hospital admission	18572431	Lalita w/o Ex JWO Satbir	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 10 Sep 21	HQ South Western Comd requested to order a BOO vide Central Org letter No B/49717/C/AG/ECHS dt 14 Feb 22
45	Mithraj Hosp Multispeciality, Tertiary Hosp and Research Centre, Ramghat Road, Near Sports Stadium, Rambag Colony, Aligarh	Jaipur	Mathura	South Western Comd	Fraudulent billing	17978924	Ex Nk Prampal Singh	RC Jaipur		Show Cause notice issued by RC Jaipur and replied by hospital on 13 Sep 21
46	Brijesh Hosp, Near Axis Bank, Shivajapur Churaha, Ramnagar, Nainital	Bareilly	Bareilly	Central Comd	Fraudulent hospital admission	17819913	Ex Sub Satyapal Singh	RC Bareilly		Show Cause notice issued vide RC Bareilly letter No 13007/Med/Comp/ECHS dt 07 Oct 21
47	Lower Assam Hosp & Research Centre, Bongiagaon	Guwahati	Bongiagaon	Eastern Comd	Illegally charging ECHS Beneficiary	19029224	Dipali Bala Ray w/o Ex Hav Hari Charan Ray	Vigilance Sec, Central Org ECHS	Central Org ECHS letter No B/49492/AG/ECHS/Vig dt 28 Oct 21	Hosp issued instrs by RC Guwahati vide letter No 179094/Complaint/HS dt 08 Nov 21 to refund amount for RT PCR Test
48	Kailash Hosp Ltd, Greater Noida	RC-2, Delhi	Delhi	Western Comd	Fraudulent hospital admission	19138772	Babli Devi	RC-2, Delhi	ECHS Polyclinic Noida letter No 18/Comp/ECHS/NOIDA/21-22 dt 26 Nov 21	Instrs issued to C&L Sec on Minute Sheet dt 20 Dec 21 for further action on this est fraudulence case.
49	Sohana Hosp, Mohali	Chandimandir	Chandimandir	Western Comd	Negligence in treatment		Col Anil Sharma (Retd)	RC Chandimandir	RC Chandimandir letter No 3015/Comp dt 16 Dec 21	
50	Kailash Hosp, NH8, Behror, Rajasthan	Jaipur	Alwar	Central Comd	Fraudulent billing for treatment not provided	18723599 18760825 18908085 18703440	Rewati w/o Ex Sep Ram Chandra Manju Lata w/o Ex Hav Raj Kumar Ritesh s/o Ex Nk Madarpal Khatodia Ex Sub Kishan Lal Yadav	RC Jaipur		Show Cause notice issued vide RC Jaipur letter No 7001/Online/ECHS dt 17 Dec 21
51	NIMS Medicity, Neyyattinkara, Thiruvananthapuram	Trivandrum	Trivandrum	Southern Comd	Violation of MoA			RC Trivandrum		Warning issued by RC Trivandrum vide letter No 200355/MS/RC (ECHS)/TVM dt 03 Jan 22
52	S R Kalla Memorial Gastro General Hosp 78-79 Dhuteshwar Garden, Behind HSBC Bank, Sardar Patel Marg, C-Scheme, Jaipur	Jaipur	Jaipur	South Western Comd	Illegally charging ECHS Beneficiary		Prince Kumar Yadav s/o Ex L/Nk Ashok Kumar Yadav	RC Jaipur		Warning issued by RC Jaipur vide letter No 7001/Online/ECHS dt 15 Jan 22. The money illegally charged by the hospital was refunded to the beneficiary
53	Fortis Hosp Ltd, Jawahar Lal Nehru Marg, Mata Colony, Jaipur	Jaipur	Jaipur	South Western Comd	ECHS smart card of beneficiary deposited and not returned			RC Jaipur		Warning issued by RC Jaipur vide letter No 7001/Online/ECHS dt 15 Jan 22
54	Rana Hosp, Delhi Road, Nazimpura, Bulandshahr	Bareilly	Bulandshahr	Central Comd	Fraudulent hospital admission	19899494	Ex Hav Pramod Kumar	RC Bareilly		Show Cause notice issued by RC Bareilly letter No 13007/Med/Comp/ECHS dt 23 Feb 22. Mistake admitted by hospital as clerical mistake
55	Brijlal Hosp, Anandi Tower, Bareilly - Nainital Rd, NH87, Haldwani	Bareilly	Haldwani	Central Comd	Negligence in treatment		Ex Nk Govind Ballabh Bhatt			Warning issued by RC Bareilly vide letter No 13007/Med/Comp/ECHS dt 19 Mar 22
56	Harish Hosp Pvt Ltd, 1 Raghu Commercial Complex Mandir Road, Alwar	Jaipur	Alwar	South Western Comd	Illegally charging ECHS Beneficiary		Chandra Kanta w/o Nk Atar Singh	RC Jaipur		Warning issued by RC Jaipur vide letter No 7001/Online/ECHS dt 23 Mar 22
57	Maars Hosp and Heart Institute, Garhi Bolni Raod, Near PWD Office, Rewari	Jaipur	Alwar	South Western Comd	Illegally charging ECHS Beneficiary		Ex Hony Lt Sub Singh	RC Jaipur		Warning issued by RC Jaipur vide letter No 7001/Online/ECHS dt 23 Mar 22
58	Central Hospital (A unit of SSGR Hospital & Research Centre Pvt Ltd) Gas Godam Road Kusumkhara, Haldwani, Uttarakhnad	Bareilly	Haldwani	Central Comd	Overbilling			RC Bareilly		Show Cause notice issued vide RC Bareilly letter No 13007/Med/Comp/ECHS dt 04 Apr 22
59	Eye Sciences	RC-1, Delhi	Delhi	Western Comd	Illegal name change of ECHS Emp Hosp namely Spectra Eye to Eye Sciences	NA	NA	Mr Suraj Munjal	RC-1 Delhi Cantt letter No 503/1/Comp/R&R/VR dt 23 May 22	Renewal of MoA not recommended by Central Org ECHS.



S No	Name and Address of ECHS Empanelled Med Facility	ECHS Regional Centre (RC)	Station	Command	Nature of Complaint/Input	Claim ID Related to Complaint	Concerned ECHS Beneficiary	Complaint/Input By	Auth Letter	Follow up Action/Remark
60	Tirupati Eye Centre C-8, Sector 19, Noida	RC-1, Delhi	Delhi	Western Comd	Involvement in Fraudulent Activity	18663342	Late Jayveer Singh f/o Ex Nk Naresh Kumar	RC Bareilly	RC-1 Delhi letter No 503/1/Comp/R&R/VR dt 23 May 22	Level-1 Warning No 1 issued by RC-1, Delhi Cantt vide letter No 501/3/Polv/Comp dated 17 Dec 21
61	Grover Dental & Medical Centre A9/A, Nirala Nagar Opposite Vivekanand Hosp, Lucknow	Lucknow	Lucknow	Central Comd	Hosp refused cashless treatment	-	IC-42657Y Col S Ranjan (Retd) No 116983Y Ex POME AK Singh No 15338255P Ex Spr Yashwant Singh	IC-42657Y Col S Ranjan (Retd) No 116983Y Ex POME AK Singh No 15338255P Ex Spr Yashwant Singh	RC ECHS Lucknow letter No 1006/1/Med/Emp/Gen/ECHS dt 01 Dec 18	Case has been taken up with Central Org ECHS
62	Apollo Speciality Hosp Pvt, Ltd14/138, Chunni Ganj, Mall Road, Kanpur	Lucknow	Kanpur	Central Comd	Overcharging of med bills by the hosp	-	-	RC Lucknow	RC ECHS Lucknow letter No 1001/1/Med/Claim/Gen/ECHS dt 01 Jan 19	C of I conved by HQ MUPSA on 04 Feb 19, completed and submitted to HQ MUPSA.
63	Bhargava Hosp 15/263, Civil Lines, Behind Head Post Office, Kanpur	Lucknow	Kanpur	Central Comd	Overcharging of med bills by the hosp	-	-	RC Lucknow	RC ECHS Lucknow letter No 1001/1/Med/Claim/Gen/ECHS dt 01 Jan 19	C of I conved by HQ MUPSA on 04 Feb 19, completed and submitted to HQ MUPSA.
64	Chandni Hosp Pvt. Ltd. 9/60, Arya Nagar, Kanpur	Lucknow	Kanpur	Central Comd	Overcharging of med bills by the hosp	-	-	RC Lucknow	RC ECHS Lucknow letter No 1001/1/Med/Claim/Gen/ECHS dt 01 Jan 19	C of I conved by HQ MUPSA on 04 Feb 19, completed and submitted to HQ MUPSA.
65	KK Hosp 87/88, Nabullah Road, River Bank Colony Near Sduraj Kund Park, Lucknow	Lucknow	Lucknow	Central Comd	Overcharging of med bills by the hosp	-	-	RC Lucknow	RC ECHS Lucknow letter No 1001/1/Med/Claim/Gen/ECHS dt 01 Jan 19	C of I conved by HQ MUPSA on 04 Feb 19, completed and submitted to HQ MUPSA.
66	Krishna Super Speciality Hosp (A unit of Gita Health Care (P) Ltd, 363 Harrisgan, Near Tatmil Chauraha, Kanpur	Lucknow	Kanpur	Central Comd	Overcharging of med bills by the hosp	-	-	RC Lucknow	RC ECHS Lucknow letter No 1001/1/Med/Claim/Gen/ECHS dt 01 Jan 19	C of I conved by HQ MUPSA on 04 Feb 19, completed and submitted to HQ MUPSA.
67	Madhuraj Hosp (P) Ltd 113/121-A Swaroop Nagar, Kanpur	Lucknow	Kanpur	Central Comd	Overcharging of med bills by the hosp	-	-	RC Lucknow	RC ECHS Lucknow letter No 1001/1/Med/Claim/Gen/ECHS dt 01 Jan 19	C of I conved by HQ MUPSA on 04 Feb 19, completed and submitted to HQ MUPSA.
68	RK Devi Memorial Hosp 113/157 Swaroop Nagar, Kanpur	Lucknow	Kanpur	Central Comd	Overcharging of med bills by the hosp	-	-	RC Lucknow	RC ECHS Lucknow letter No 1001/1/Med/Claim/Gen/ECHS dt 01 Jan 19	C of I conved by HQ MUPSA on 04 Feb 19, completed and submitted to HQ MUPSA.
69	Tulsi Hosp Ltd 14/116-A, Civil Lines, Kanpur	Lucknow	Kanpur	Central Comd	Overcharging of med bills by the hosp	-	-	RC Lucknow	RC ECHS Lucknow letter No 1001/1/Med/Claim/Gen/ECHS dt 01 Jan 19	C of I conved by HQ MUPSA on 04 Feb 19, completed and submitted to HQ MUPSA.
70	Family Hosp & Research Centre (Run by Vimla Devi Jankalyan Seva Samiti) A-9, Avas Kikas Hanspuram, Naubasta, Kanpur	Lucknow	Kanpur	Central Comd	Overcharging of med bills by the hosp	-	-	RC Lucknow	RC ECHS Lucknow letter No 1001/1/Med/Claim/Gen/ECHS dt 01 Jan 19	C of I conved by HQ MUPSA on 04 Feb 19, completed and submitted to HQ MUPSA.
71	Rama Hosp Research Centre A/18, Lakhapur, Near Kanpur University, Kanpur	Lucknow	Kanpur	Central Comd	Overcharging of med bills by the hosp	-	-	RC Lucknow	RC ECHS Lucknow letter No 1001/1/Med/Claim/Gen/ECHS dt 01 Jan 19	C of I conved by HQ MUPSA on 04 Feb 19, completed and submitted to HQ MUPSA.
72	Ajanta Hosp and IVF Centre Pvt Ltd 765 ABC Complex, Alam Bagh Near Krishna Cinema Kanpur Road, Lucknow	Lucknow	Lucknow	Central Comd	Overcharging of med bills by the hosp	-	-	RC Lucknow	RC ECHS Lucknow letter No 1001/1/Med/Claim/Gen/ECHS dt 01 Jan 19	C of I conved by HQ MUPSA on 04 Feb 19, completed and submitted to HQ MUPSA.
73	SPM Hosp Research and Trauma Centre (Unit of Tyco Hosp Pvt Ltd) C-460-50 Kalvanpur, Kanpur	Lucknow	Kanpur	Central Comd	Overcharging of med bills by the hosp	-	-	RC Lucknow	RC ECHS Lucknow letter No 1001/1/Med/Claim/Gen/ECHS dt 01 Jan 19	C of I conved by HQ MUPSA on 04 Feb 19, completed and submitted to HQ MUPSA.
74	Regency Hosp Ltd. A-2, Sarvodaya Nagar, Kanpur	Lucknow	Kanpur	Central Comd	Overcharging of med bills by the hosp	-	-	RC Lucknow	RC ECHS Lucknow letter No 1001/1/Med/Claim/Gen/ECHS dt 01 Jan 19	C of I conved by HQ MUPSA on 04 Feb 19, completed and submitted to HQ MUPSA.
75	Shekhar Hosp Pvt. Ltd. 'B' Block, Church Road, Indira Nagar, Lucknow	Lucknow	Lucknow	Central Comd	Overcharging of med bills by the hosp	-	-	RC Lucknow	RC ECHS Lucknow letter No 1006/Med/Claim/Gen/ECHS dt 12 Oct 20.	C of I conved by HQ MUPSA on 04 Feb 19, completed and submitted to HQ MUPSA.
76	Jain Medical & Laser Eye Hosp, Meerut	Bareilly	Meerut	Central Comd	Fraudulent hospital admission	20542478	Ashrafi Devi w/o Hony Capt Capt Harbans	RC Bareilly	RC ECHS Bareilly letter No 13007/Med/Comp/ECHS dt 27 Apr 22.	SEVT requested by ECHS RC Bareilly from Stn HQ Meerut.
77	Bindal Hosp, Hindi Vidya Bhawanki Gali, Opp Samrat Cinema, Bajaj Road, Sikar	Jaipur	Jaipur	Southern Western Comd	Unnecessary tests and overbilling	19580852	Sukhi Devi w/o Ex Hav Mohanan Ram	RC Jaipur	RC ECHS Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.	Show cause notice issued to the hosp vide RC Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.

S No	Name and Address of ECHS Empanelled Med Facility	ECHS Regional Centre (RC)	Station	Command	Nature of Complaint/Input	Claim ID Related to Complaint	Concerned ECHS Beneficiary	Complaint/Input By	Auth Letter	Follow up Action/Remark
		Jaipur	Jaipur	Southern Western Comd	Fraudulent hosp admission	19580875	Ex Hav Mohana Ram	RC Jaipur	RC ECHS Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.	Show cause notice issued to the hosp vide RC Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.
		Jaipur	Jaipur	Southern Western Comd	Unjustified Emergency Admission	19537737	Ex Nk Sohan Lal Bhaskar	RC Jaipur	RC ECHS Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.	Show cause notice issued to the hosp vide RC Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.
		Jaipur	Jaipur	Southern Western Comd	Unjustified Emergency Admission	19544333	Monika Bhaskar d/o Ex Nk Sohan Lal Bhaskar	RC Jaipur	RC ECHS Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.	Show cause notice issued to the hosp vide RC Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.
		Jaipur	Jaipur	Southern Western Comd	Unjustified Emergency Admission	19079849	Suresh Kumar s/o Ex Hav Mohana Ram	RC Jaipur	RC ECHS Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.	Show cause notice issued to the hosp vide RC Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.
		Jaipur	Jaipur	Southern Western Comd	Unjustified Emergency Admission	19077831	Ex Hav Mohana Ram	RC Jaipur	RC ECHS Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.	Show cause notice issued to the hosp vide RC Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.
		Jaipur	Jaipur	Southern Western Comd	Unjustified Emergency Admission. Both husband and wife found admitted together	19183944	Ex Nk Subhash Chandra	RC Jaipur	RC ECHS Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.	Show cause notice issued to the hosp vide RC Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.
		Jaipur	Jaipur	Southern Western Comd	Unjustified Emergency Admission. Both husband and wife found admitted together	19184371	Urmila Devi w/o Ex Nk Subhash Chandra	RC Jaipur	RC ECHS Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.	Show cause notice issued to the hosp vide RC Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.
		Jaipur	Jaipur	Southern Western Comd	Overbilling	19230095	Kamla Devi m/o Ex CPO Jugal Kishore	RC Jaipur	RC ECHS Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.	Show cause notice issued to the hosp vide RC Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.
		Jaipur	Jaipur	Southern Western Comd	Unjustified Emergency Admission	19619431	Manu Devi w/o Ex Nk Sohan Puri	RC Jaipur	RC ECHS Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.	Show cause notice issued to the hosp vide RC Jaipur letter No 7001/Online/ECHS dt 14 Apr 22.
78	Columbia Asia Hosp, 5B/9, Sham Bagh, Bhupinder Road, Near 22 No, Pathak, Patiala	Ambala	Ambala	HQ Western Comd	Refusal of treatment		Ex L/Nk Vikramjeet Singh	Ex L/Nk Vikramjeet Singh	Application by Ex L/Nk Vikramjeet Singh dt 16 Feb 22	Warning letter issued vide RC Ambala letter No 131034/RCA/Complaint dt 28 Mar 22
		Ambala	Ambala	HQ Western Comd	Denial of emergency hosp admission		Jasvir Kaur w/o Ex Sep Sukhwinder Singh	Ex Sep Sukhwinder Singh	Application by Ex Sep Sukhwinder Singh dt 18 Feb 22 recd through ECHS PC Sangrur letter No Poly/44/Complaint dt 05 Mar 22	Warning letter issued vide RC Ambala letter No 131034/RCA/Complaint dt 28 Mar 22
		Ambala	Ambala	HQ Western Comd	Inadequate facilities at the hosp and related harrasment of ECHS Beneficiary		Mrs Nachhatar Kaur widow of late Sep Surjit Singh	Mrs Nachhatar Kaur widow of late Sep Surjit Singh	Application by Mrs Nachhatar Kaur widow of late Sep Surjit Singh dt 04 Mar 22 recd through ECHS PC Sangrur letter No Poly/44/Complaint dt 08 Mar 22	Warning letter issued vide RC Ambala letter No 131034/RCA/Complaint dt 28 Mar 22
79	M/s Aster Medcity Kochi, Kerala	Kochi	Kochi	Southern Comd	Empanel Hosp levied a sum of Rs 5,32,316/- on beneficiary for surgery and treatment	Claim not yet submitted	Major John Cherian (Retd)			Intial Input
					Empanel Hosp levied a sum of Rs 3400/- on beneficiary for consultation and tests	Claim not yet submitted	Capt Girilal CP (Retd)			Intial Input
80	Anand Hosp, A-1, Damodar Colony Garh Road, Meerut	Bareilly	Meerut	Central Comd	Not providing entitled ward to ECHS Beneficiary		Hony Sub Maj Anil Kumar	RC Bareilly	RC ECHS Bareilly letter No 13007/Med/Comp/ECHS dt 23 Jun 22	Warning issued to the hosp vide RC Bareilly letter No 13007/Med/Comp/ECHS dt 23 Jun 22
81	AIMS, Kochi	Kochi	Kochi	Southern Comd	Patient was compelled to visit a non empanelled hosp for admission and treatment	Claim not yet submitted	Alice Joy	PC Kochi		Intial Input



S No	Name and Address of ECHS Empanelled Med Facility	ECHS Regional Centre (RC)	Station	Command	Nature of Complaint/Input	Claim ID Related to Complaint	Concerned ECHS Beneficiary	Complaint/Input By	Auth Letter	Follow up Action/Remark
82	Sukhda Hosp, Hisar	Hisar	Hisar	South Western Comd	Emp of BAMS doctors instead of MBBS doctors and unnecessary emergency admissions (husband and wife found admitted w/o any emergency)			Detected during vigilance check by Dir Vigilance, Central Org ECHS	Central Org ECHS letter No B/49717/C/AG/ECHS dt 17 Jun 22	RC Hisar tasked by Central Org ECHS to undertake further action
83	Chugh Multispeciality Hosp, Bhiwani	Hisar	Hisar	South Western Comd	Overcrowding in HDU			SEVT	HQ South Western Comd letter No 46500/20/Form/ECHS dt 08 Jun 22	
84	Spes Multispeciality Hosp, Bhiwani	Hisar	Hisar	South Western Comd	No doctor present in the hosp including emergency			SEVT	HQ South Western Comd letter No 46500/20/Form/ECHS dt 08 Jun 22	
85	Sharma Hosp, Bhiwani	Hisar	Hisar	South Western Comd	(i) No doctor present in the hosp including emergency. (ii) Ex Sub Maj Shri Kirshan asked by hosp to arrange blood for transfusion, which was not reflected in the discharge summary.			SEVT	HQ South Western Comd letter No 46500/20/Form/ECHS dt 08 Jun 22	
86	Sunsine Hosp, Secunderbad	Hyderbad	Secunderbad	Southern Comd	Failure to provide cashless treatment		NS Bhaskar Reddy	SEVT	HQ Southern Comd letter No PC-8305001/ECHS/VPCA dt 28 May 22	
		Hyderbad	Secunderbad	Southern Comd	Charged money even in emergency admission of beneficiary's daughter on insufficient grounds.		Surendra Kumar Panda	SEVT	HQ Southern Comd letter No PC-8305001/ECHS/VPCA dt 28 May 22	
87	Apollo Hosp, Secunderbad	Hyderbad	Secunderbad	Southern Comd	Charging consultation fees		CVR Murthy	SEVT	HQ Southern Comd letter No PC-8305001/ECHS/VPCA dt 28 May 22	
88	Manipal Hosp, Jaipur	Jaipur	Jaipur	South Western Comd	No Psychiatrist is avbl on the perm panel of the hosp			SEVT	HQ South Western Comd letter No 46500/20/Form/ECHS dt 10 May 22	